# OLDER ADULTS AND BULLYING



Bullying is "a social and interpersonal problem that is characterized by intentional, repetitive, aggressive behaviour involving an imbalance of power or strength". (Hazelden Foundation, 2008)

Bullying (also known as harassment) happens when a person or a group of people repeatedly hurts, threatens, or scares a peer.

Awareness and prevention activities have been traditionally aimed at younger generations, but **bullying can occur across the life course**. Little is known about the prevalence of bullying among older adults, research on the topic is scarce, but stories identifying conflicts in groups Generally 3 types of older adult bullying can occur:

- Adult to adult
- Older adult to staff
- Staff to older adult

### CAUSES

People who bully may be experiencing low self-esteem, a loss of control over one or more parts of their life, and may be struggling to maintain some sense of control or power.





**CANADIAN NETWORK** for the **PREVENTION** of **ELDER ABUSE** 

of older adults (either living together in a facility, or gathering on a regular basis) are numerous.

### IMPACT

### **Bullied Older Adults Witnesses of Bullying**

- social/emotional distress,
- depression,
- anxiety, sleep difficulties,
- self-harming behaviours or physical injury,
- isolation,
- lower self-esteem, functional changes

- May feel guilty for not intervening. This may result in:
- a decrease in self-worth,
- reduced satisfaction with their living environment or social program,
- a loss of confidence in the ability of the facility/ organization to protect them against bullying, leading to fear and disrespect.

Underlying causes of bullying may be impacted by:

- Loneliness and social isolation
- Compounded losses (loved ones, family home, changes in mobility, community, independence, etc.)
- Changes in mental health and wellbeing
- Lack of understanding or assumptions about other ways of life and cultures
- General fear and anxiety

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## WHAT YOU CAN DO TO PREVENT BULLYING

Creating a supportive environment, where people are comfortable identifying and challenging bullying behaviours, is vital to the overall health and quality of life for older Canadians. Here are some simple things you can do to help prevent bullying:

- Establish clear guidelines and policies to address bullying behaviours in your facility/ organization;
- Teach de-escalation strategies to staff and participants/residents;
- **Put up posters** that promote kindness,

WHERE TO GET HELP For a full list of supports across Canada, visit <u>cnpea.ca</u> - Find Help

### **IN ONTARIO**

Elder Abuse Prevention Ontario Provides information and referrals for seniors and agencies, public awareness, education and training. www.eapon.ca

416-916-6728

Advocacy Centre for the Elderly Community based legal clinic for low income senior citizens.

www.advocacycentreelderly.org

1-855-598-2656

civility, and inclusion;

- Make your common spaces welcoming and safe for everyone;
- Increase education and awareness through presentations, group activities, and discussions;
- Seek out bystander intervention workshops and assertiveness trainings to learn how to safely react.

By increasing awareness and providing education, support, and resources to prevent bullying among older adults, we can all help older Canadians live healthier, happier lives.



**ConnexOntario Helpline (24 hrs)** Support for someone experiencing a mental health concern.

www.connexontario.ca

1-866-531-2600

Ontario Association for Family Mediation Helps people work out their own solutions to bullying in a safe and comfortable setting.

#### www.oafm.on.ca

1-844-989-3026

Ontario Provincial Police

The Community Support Unit can offer help.

www.opp.ca

1-888-310-1122

### **Seniors Support Line (24 hrs)**

Crisis and support line for seniors who have experienced abuse or neglect. www.eapon.ca/seniors-safety-line 1-888-299-1011

Adapted from A&O and CNPEA Info-graph on Older Adults and Bullying 2020