

# Alberta's coordinated community response model

Coordinated community response (CCR) models are a promising practice to prevent and address elder abuse.

"Agencies are now responding in a more coordinated and effective manner"  
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 Calgary Rural Primary Care Network

"The toolkit provides standard easily accessible documents that help create a good plan that equals good outcomes"  
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 CCR Toolkit Survey Respondent

## Government of Alberta supports for CCRs timeline



## Grant program Tools created by CCRs

- ✓ Tracking templates + interview forms
- ✓ Elder abuse risk management tool
- ✓ Reporting + tracking processes
- ✓ Safety plan template
- ✓ Interview questions
- ✓ File closure form
- ✓ Consent forms

"A CCR has allowed us to shine a light on a topic that many people find difficult to discuss"  
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 Jasper Community Team Society

"While our communities recognized that elder abuse existed, prior to this project, there was no formal regional response to elder abuse"  
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 Town of Okotoks Family and Community Support Services

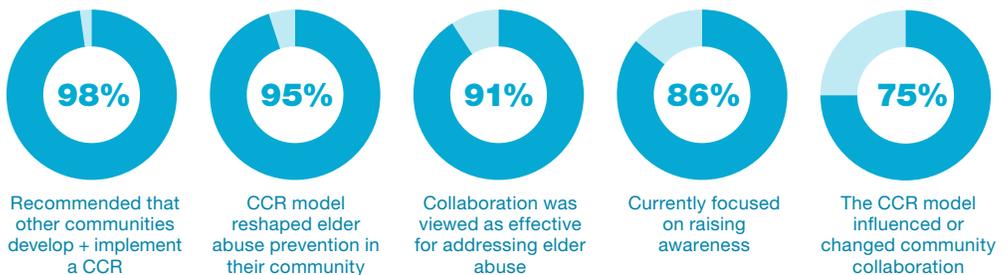
## CCR Toolkit

2/3 of survey respondents indicated the toolkit helped to mobilize their community in developing a CCR framework to prevent and address elder abuse.



"For seniors looking for help, it means every door is the right door, and no one is scrambling on their own to offer support"  
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 CCR Evaluation Survey Respondent

## CCR evaluation survey results



"A wrap around approach with multiple agencies providing multiple services"  
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 CCR Evaluation Survey Respondent



Call 911 if you or someone you know is being abused and is in imminent danger. Call the Family Violence Info Line at 310-1818 for information and referrals.

### Interested in learning more?

Visit the Seniors and Housing website at [www.alberta.ca/coordinated-community-response-to-elder-abuse.aspx](http://www.alberta.ca/coordinated-community-response-to-elder-abuse.aspx) and download the Addressing Elder Abuse: A Toolkit for Developing a CCR. Visit the Alberta Elder Abuse Awareness Council at [www.albertaelderabuse.ca/](http://www.albertaelderabuse.ca/)

